New Hope-Solebury School District

CANVAS VS. SAPPHIRE

In an effort to help you navigate between the two platforms, we have outlined some of the key features.

Please understand that while students' grades may appear in the Canvas Gradebook, they are unofficial. This applies to grades 6-12. **All official grades are located in Sapphire's Community Portal.**

I want to check my child(ren)'s current average in a course. Always check current averages for classes in Sapphire.		SAPPHIRE SOFTWARE
I want to communicate with my child(ren)'s teacher. Send a message through Canvas Inbox or email to communicate with the teacher.	CANVAS	
I want to check what assignments my child(ren) have this week Log into your Canvas observer account to see your child's assignments.	CANVAS	
I want to check a grade on a specific assignment. While you can check both Sapphire and Canvas for grades, please note that only assignments assigned and graded in Canvas will appear in that gradebook. All official grades will be in Sapphire.	CANVAS	SAPPHIRE SOFTWARE
I want to check my child(ren)'s attendance records. The official attendance records are located in Sapphire.		SAPPHIRE SOFTWARE

FREQUENTLY ASKED QUESTIONS

Why are my child(ren)'s grades different in Sapphire & Canvas?

This happens because while Canvas' gradebook may have individual assignment grades, it doesn't necessarily include all graded items in the same weighted manner as Sapphire's Community Portal. Please always refer to Sapphire for final averages.

How do I obtain parent/guardian portal access to Sapphire & Canvas?

	Access	Login	Password
SAPPHIRE SOFTWARE	Click here Or You can locate the shortcut on the district website.	To gain access to a guardian account in Sapphire, please follow these directions.	
CANVAS	Click here Or Type in https://nhsd.instructure.com/login/canvas *Please note that this URL is different that the one students utilize	To gain access to an observer account in Canvas, please follow these directions.	

How do students access Sapphire & Canvas?

	Access	Login	Password
SAPPHIRE SOFTWARE	Click here Or You can locate the shortcut on the district website.	Login: lastnamefirstname@nhsdlions.org Password: Click on "Forgot Your Password?" to reset.	
CANVAS	Go to https://nhsd.instructure.com/ *Please note that this URL is different that the one families utilize	Log in with Google using student's school email and password.	